



# Service Guide 2019/20

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# Experience Platinum

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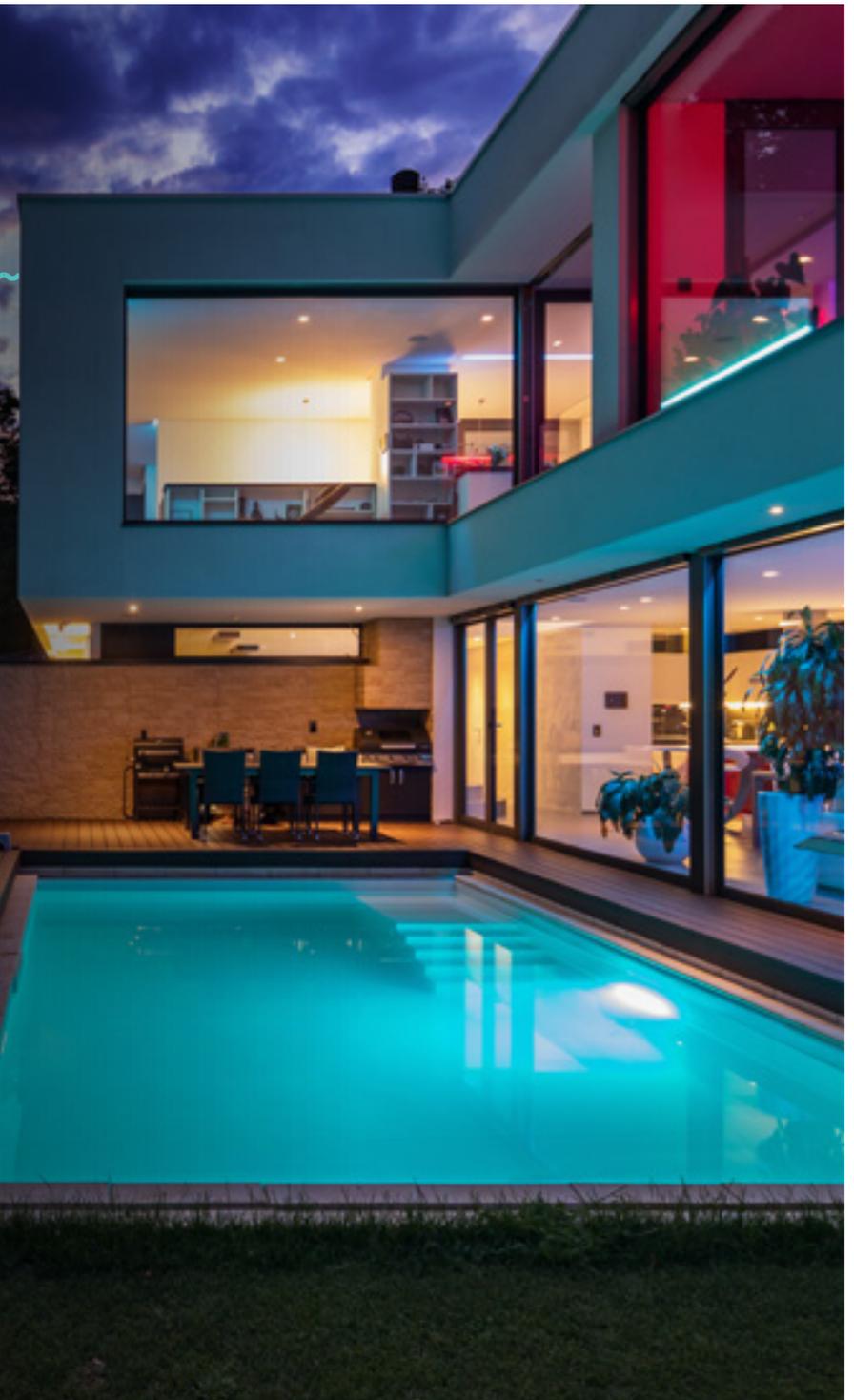


**We make sure  
your dream  
pool becomes  
a reality**

Based in the South East of England, Platinum Pool Service specialise in luxurious domestic and commercial pools. Our team of highly trained and qualified engineers are the very best on the market, offering a full service from design, installation and maintenance.

We make sure your dream pool becomes a reality by working closely with you from inception through to delivery so you have peace of mind all the way through the project.

Our attention to detail is second-to-none. Focussing not only on the pool itself, but ensuring the plant room is finished to the same high standards. We use state-of-the-art filtration systems from *daisy+* to *Ospa* as well as chlorine free systems for your pool which result in crystal clear water every time.



# Construction of Your Pool

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## **We build your pool from start to finish.**

Starting with the pool dig out and finishing, we are here every step of the way.

Your pool comes with a 10 year warranty on the shell, which is reinforced with 10mm double rebar mesh before spraying a 200mm thick slab of concrete for walls and 250mm for floors.

All of our penetrations are installed with pinpoint accuracy and sealed with *Sika Swell* to prevent any leaks further down the road.

Once the pool has been sprayed, we look to rendering the pool, ensuring a water tight shell. Our render comes with a guarantee, using a *Sika Rendering System*.

We guarantee our shells are water tight and test them before tiling for peace of mind!



## Pool Covers

For your pool, there's only one cover we would recommend, an ocea pool cover. The leading brand in the market, ocea offer the finest quality PVC and Polycarbonate cover slats for indoor and outdoor pools.

A fully automatic ocea cover is an invaluable asset to your pool. Ocea's seamless design, coupled with their elegant floating slats, provide the most convenient, beautiful cover which promotes energy saving as the slated cover has very high heat retention, rapidly reducing heat loss from the pool.

The ocea cover adds another layer of security to the pool environment by providing a natural barrier to the water surface and preventing and objects falling into the pool.

The system itself is operated with the use of a key switch that can be removed for your convenience - meaning that the pool can be kept out of operation when necessary.

An added level of security can be obtained with the use of our safety straps. The straps act as a buckle for the pool cover, totally inhibiting movement of the pool cover.

# Plant Rooms

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We are always looking for the best products to offer our customers, starting with the Activated Filter Media (AFM). AFM is a unique bio-resistant media with a patented design of a high negative charge.

The media is manufactured from green glass with an activated surface (activation increases the surface area 300x) to self-sterilize which prevents bacteria coagulating and 'worm hole' channelling of the unfiltered water bed.

Along with the AFM we recommend the Daisy+ filter system. Invented by leading marine biologist Howard Dryden, the Daisy+ has been engineered to be able to run your pool on 0.2ppm of chlorine, which is less chlorine than found in drinking water.

This system is arguable one of the most sophisticated dosing systems on the market, everything to do with the system is managed by the daisy control panel which doses ACO & APF, which increases the natural disinfection power to ensure safe and clean water.

All our plant rooms are guaranteed and specified for a low pressure-high turnover rate, meaning your pool water is fully filtered within 4-6 hours without putting your filter and pipework through unnecessary pressure.

## Benefits at a Glance



### **Crystal Clear Water**

AFM is at least 30% more efficient than any other filter media on the market today.



### **No trichloramine**

AFM prevents the growth of biofilm therefore eliminating the smell of chlorine.



### **No BIOfilm**

Biofilm is a slippery film of bacteria that can house pathogens such as legionella, staphylococcus and pseudomonas



### **Chlorine Free System**

AFM greatly reduces the oxidation demand of the water which makes it perfect for chlorine free systems.

# Maintenance

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At Platinum Pools we look at pool maintenance with great passion, we see each service customer as an opportunity to improve their water quality and pool experience ensuring they are bathing in crystal clear, clean water, every time.

Whilst we understand the Daisy+ is not in everyone's budget, that does not mean you should swim in a chemically polluted pool just to prevent the growth of algae. We take thorough readings of the pool on a weekly/fortnightly basis and will look to minimise the consumption of any chemicals added to the pool without hindering the water quality.

Our engineers are fully trained in all aspects of pool maintenance, from the calibrating of dosing systems to balancing the water chemistry.



Thank you.

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